OAK LODGE
WATER SERVICES

New Rate Structure Starting July 1, 2025

This spring, our budget committee finalized the 2025-2026 budget which goes into effect July 1. **This year, the average monthly bill* for water-only customers will increase by 6.4% ($2.25)** to support necessary improvements, regulatory compliance, and system reliability.

Understanding Increasing Costs

You may have seen your bill increase in recent years and wondered why. The reason: our rates are essential to maintaining current operations and funding necessary improvements, like replacing aging infrastructure. Below, we highlight some key factors driving costs for OLWS.

More information is available at:
oaklodgewaterservices.org/upcoming-rate-changes

**Based on the average usage for our district, which is 5 CCF per month. 1 CCF = 748 gallons.*

Estimate Your New Monthly Bill

Monthly Water Usage (CCF)	Current Bill	New Bill
1	$27.79	$29.76
2	$29.70	$31.74
3	$31.61	$33.72
4	$33.52	$35.70
District average 5	$35.43	$37.68
6	$37.99	$40.34
7	$40.55	$43.00
8	$43.11	$45.66
9	$45.67	$48.32
10	$48.23	$50.98

Aging Infrastructure

Parts of our aging water and sewer systems (first installed in 1922 and 1956) now cost more to repair than to replace.

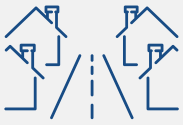
New Regulations

Stricter regulations require cleaner water, and our outdated equipment must be upgraded to stay compliant and avoid fines.

Higher Energy Costs

Rising energy costs — up over 40% since 2021 — are driving up the electricity expenses essential to our operations.

Community Stewardship



Investing in infrastructure now helps control long-term costs and ensures future generations have reliable service and clean waterways.

Frequently Asked Questions

Rates have already gone up the past two years. Why are they increasing again?
While we know it's not easy, these increases are necessary to address long-term infrastructure needs and meet regulatory requirements, which often take years to plan and implement.

What have you done to offset costs for customers?
We've secured $3 million in state funding for a major project and partnered with elected officials to push for more infrastructure support. We're also actively exploring other funding sources to help ease the cost burden on customers.

I'm having trouble paying my OLWS bill. What can I do?
We offer two financial assistance programs for qualifying customers. Visit our site or call us for more details: **oaklodgewaterservices.org/financial-assistance** or **(503) 654-7765**.

Public Notice

The Board of Directors will hold a public hearing on **Tuesday, June 10, 2025 at 4 p.m.** to provide information and receive public input regarding the proposed rate increase of $8.74 for the average residential customer, effective July 1, 2025.

To register to provide public comment visit: **oaklodgewaterservices.org/meetings**