

Board Byline — We're Here to Help

By Paul Gornick, Board President

Our community has faced many challenges in the last year and I want our customers to know we're here to help. Sometimes the unexpected happens and we are here to support you.

The District has two programs currently available, the temporary Emergency COVID-19 Assistance Program and Time Payment Agreement.

If you or someone you know has been impacted by COVID-19, the temporary Emergency COVID-19 Assistance Program provides direct assistance for both residential and commercial customers with paying a portion of their account balance.

The District also offers flexible payment arrangements to assist customers recovering from these difficult economic times. Please contact the Customer Service Team to discuss if you qualify for assistance at (503) 654-7765 or by e-mail at billing@olwsd.org.



Annual Drinking Water Quality Report

The District is committed to protecting public health. Each year, the District publishes the Drinking Water Quality Report. The report contains important information about the District's drinking water and water systems.

The 2020-21 Drinking Water Quality Report is available online at oaklodgewaterservices.org/WQR. Request a paper copy of the report at info@olwsd.org or call (503) 654-7765.



Meet Rebecca and Bailie, they work on the frontlines of the District's Customer Service Team. If you have any questions about your bill or our customer assistance programs you can reach them at (503) 654-7765 or e-mail billing@olwsd.org.

Community Participation

You're invited to attend Virtual District Board Meetings. At this time, Board meetings are being held online. Learn how to call in at oaklodgewaterservices.org or email info@olwsd.org for assistance. The upcoming meetings will be held at 6:00 p.m. on May 18 and June 15.

Emergency Contact Information

Our team is available 24 hours a day at (503) 654-7765. If you see water gushing up out of either the street, ground, or from a manhole, please call us. Use the same number if you notice sewer spills or if you see someone illegally dumping into a storm drain.



Are You Ready For Watering Season?

Don't let the first warm weather of the season fool you. Spring is a great time to conserve water because the ground is still wet, and we can rely on Mother Nature for more rain. Before watering season kicks off, here are three ways to prepare:

1. Check your watering system. Whether you have a smart controller, in-ground system, a trusty hose, or a good, old-fashioned watering can, it's a great time to make sure they're ready to handle the upcoming season.
2. Get reacquainted with your landscape. Has anything changed since last season? Do you remember spots that needed more water versus cooler, shadier areas of your yard? Doing a walk-through of your yard now can go a long way for saving water throughout the season.
3. Take the guesswork out of watering by signing up to receive a free, personalized watering recommendation each week via email or text. Find out how much to water each week mid-April through mid-October. The information is based on your zip code and includes a seasonal water wise tip to learn about even more water savings. Sign up for the Weekly Watering Number at www.bit.ly/rwpcwwn

**WATER
WISELY**
this summer
with your Weekly
Watering Number!



Follow us on [Facebook](#) and [Twitter](#)
@OakLodgeWater for news and updates



Wildlife & Water Friendly: FREE Garden Series

The District is proud to support the Clackamas Community College Environmental Learning Center's FREE online learning series in May and June.

Each week, professional landscapers and water quality experts will discuss different ways that your garden helps wildlife. Each class will take place on Thursdays from 12:00 p.m. - 12:45 p.m. on Zoom. Here is an overview of the class topics:

- May 6 - Managing Excess Water in the Landscape
- May 13 - Beautiful Bioswales
- May 20 - Permeable Pavement
- May 27 - Value of Trees
- June 3 - Pollinators and Beneficial Insects
- June 10 - Non-chemical Weed Control
- June 17 - Natural Lawn Care

REGISTER at <https://tinyurl.com/ELCgardenseries>

