



BOARD BYLINE – Susan Keil, Board President:

Oak Lodge Water Services works hard to bring clean, safe water into your home, to protect watershed health, and to treat and clean wastewater up to the level of the Clean Water Act. Along with supporting basic water services, OLWS reinvests in our water system by maintaining and replacing aging and essential wastewater collection and water delivery pipes, pumps, flow meters, and treatment facilities.

Going into its third year as a consolidated water, sanitary sewer, and surface water management district, OLWS has achieved operational savings through on-going and new efficiencies in its work. These initial savings have allowed OLWS to keep 2019-2020 budget rate increases at a lower level than would have been otherwise possible while still allowing investment in infrastructure projects, deferred maintenance, and future planning. These savings gained through enhancing the way OLWS works will continue to contribute to rate management every year.

Each year, the OLWS citizen volunteer Budget Committee evaluates the budget and recommends it to the elected Board of Directors. The OLWS FY 2019-2020 Budget will empower the District to continue delivering healthy water to you and our community for less than the cost of a gallon of bottled water. The staff and Board members are proud of the products and services the District provides.

Please feel free to contact us with questions and comments at: 503-654-7765.

You are welcome to attend:

OLWS BOARD MEETINGS!

All Board Meetings held at:

Oak Lodge Water Services
Administration Building
14496 SE River Rd.,
Oak Grove, OR 97267

*** JULY 16 at 6 p.m.**

*** AUGUST 20 at 6 p.m.**

CAPITAL IMPROVEMENT PLANS – Your dollars at work

Finding a balance between great customer service and a low cost to provide service is key to the success of public organizations. One tool Oak Lodge Water Services uses to achieve that balance is the “Capital Improvement Plan” (CIP), which helps organize and manage District resources. Did you know –



- OLWS uses a six-year CIP to guide capital projects.
- At the foundation of the CIP are Master Planning documents, which cover major systems like Wastewater, Drinking Water, and Surface Water.
- Master plans capture the long-term needs and goals of the District as defined by community input from advisory groups, expert consultants, staff and Board, operational needs (i.e. service delivery), and regulatory requirements.

Essentially, CIP projects invest your hard earned dollars, improve the resilience of our natural resources, and improve our quality of life. Take a look at the project list by visiting: www.oaklodgewaterservices.org/pe/page/capital-improvement-plan

PHOTO HIGHLIGHT: SEWER PIPE BURSTING

OLWS RATE UPDATE — Information for the Year Ahead

With your support, OLWS provides award winning water to your home. The District's goal is to continue providing high quality services while meeting our goal of multi-year planning with limited and predictable rate increases.



Nationally, unpredictable utility rate increases are due to delayed maintenance and replacement of the pipes and machinery that collect, deliver, and treat water. To avoid such unpredictable rate changes, OLWS is focusing on a strong asset repair and replacement program and has adopted incremental rate adjustments to make this happen. Long-term budgeting for stable, predictable rates is appropriate for customers and OLWS. The 2019-2020 budget includes modest rate increases in all three operating funds, resulting in these average increases on an average residential bill for two months.

On May 21, 2019, with a recommendation from the citizen volunteer Budget Committee, the OLWS Board of Directors approved rates for Fiscal Year 2019-2020. Starting July 1, 2019 the service charges will be calculated on a two-month billing cycle as noted.

Rate changes for:	Average increase per billing cycle:
Drinking Water	\$2.16
Wastewater	\$4.64
Watershed Protection	\$0.82
Two-month bill	From \$168.78 to \$176.40

What do these costs cover?

- **Wastewater** portion funds all aspects of the sanitary sewer wastewater collection, transmission and treatment facilities. The fixed rate includes debt service from building the new water reclamation facility approved by ratepayer vote in 2009. The variable portion is determined by averaging winter water usage as provided through the OLWS water meter read program.
- **Watershed Protection Fee** funds the state and federally mandated management of storm water runoff into the four streams in our district.
- **Water** portion funds all aspects of the potable water treatment, transmission, and delivery from raw water intake off of the Clackamas River, as well as household water consumption.
- **For Multi-family, Commercial, Industrial, and Other**, please visit www.oaklodgewaterservices.org
- **OLWS** offers a Low Income Utility Rate Relief Program—learn more by visiting our website.
- **For a single family home with water use of 6 ccf/month**, the cost is ~ \$2.90 per day.

If you have questions about any of this information, please contact OLWS at 503-654-7765.



Remember to save water this summer by keeping it in the river!

Review water conservation tips and how to support your family and fish by visiting:

⇒ <https://www.conserveh2o.org/> and

⇒ <http://www.clackamasproviders.org/water-conservation/>

One tip: Water thoroughly, but infrequently, and only what your soil can absorb.

Review Oak Lodge Water Services' Annual Water Quality Report at:
<https://www.oaklodgewaterservices.org/water/page/water-quality-report>.